



November 29, 2023

R6 PSA-016

Claims Office News Desk: (505) 995-7035

ClaimsOffice@fema.dhs.gov

Public Service Announcement

Filing a Claims Notice of Loss Extension

START DATE: Immediately

KILL DATE: December 31, 2023

RUN TIME: 30 Seconds

IF YOU FILED A NOTICE OF LOSS WITH THE FEMA CLAIMS OFFICE BUT NOT ALL OF YOUR SUPPORTING DOCUMENTS ARE READILY AVAILABLE, YOU MIGHT NEED TO ASK FOR AN EXTENSION. CLAIMANTS CAN SUBMIT A WRITTEN REQUEST BEFORE THE DUE DATE EXPLAINING WHY THEY NEED MORE TIME.

REASONS FOR DELAY COULD INCLUDE PERSONAL HARDSHIP OR DESTROYED RECORDS.

TO BE CONSIDERED, THE EXTENSION REQUEST MUST BE RECEIVED BY EMAIL OR BY U.S. MAIL. FOR MORE INFORMATION ON HOW TO FILE AN EXTENSION, CONTACT THE HELP LINE AT 505-995-7133.

###

The mission of the Claims Office is to compensate claimants through a simple, fast and fair claims process.